



Wireless Access and Network Jack Locations at KSG

Introduction

This document provides the following information:

- Location of network jacks and wireless access points on the main KSG campus.
- Network cards supported by Information Technology Services.
- How to report problems when accessing the KSG network.

Wireless Access Locations

Wireless access to the KSG network is currently available at the following locations:

Littauer

- Library, ground floor.
- JFK Jr. Forum, as well as most classrooms in the Forum area.

Belfer

- Town Hall.

Taubman

- Rotunda, all levels.
- Ground floor including the Weiner Auditorium.
- The computer lab.

Wireless access is also available outside in the Courtyard and parts of JFK Park.

Network Jack Locations

Classrooms	Belfer
<ul style="list-style-type: none">• Every KSG classroom has at least one network jack located at the front of the room.• Littauer 280 has network jacks located at each seat.	<ul style="list-style-type: none">• All classrooms have a network jack located at the front of the room.• 1st floor, near desktop systems.• 2nd floor, outside Starr Auditorium.• 3rd floor common area.
Taubman	Littauer
<ul style="list-style-type: none">• 1st floor, outside the Weiner Auditorium.• 2nd through 4th floors, rotunda areas.• Weiner Auditorium, at the front of the room.	<ul style="list-style-type: none">• All classrooms have a network jack located at the front of the room.• Library laptop area.• 3rd floor study carrels.

Network Cards: Support and Availability

Most laptop computers can be configured with internal wireless networking cards. In general, these wireless cards are completely compatible with the KSG wireless network.

Borrowing Wireless Network Cards

Wireless network cards may be borrowed from the KSG library. A valid Harvard ID is required. Students are responsible for borrowed network cards that are lost or damaged.

Reporting Network Access Problems

If you experience problems accessing the KSG network from a specific data jack, please contact ITS:

1. Send E-mail to:
 - **Student Support** (Lotus Notes) or **student_support@ksg.harvard.edu** (non-Notes accounts).

Note: *Please indicate the jack number (written on each jack) and the problem you encountered.*

2. Visit the Taubman computer lab and speak with the lab assistant on duty